

eVisits are a convenient way to securely receive care from Cleveland Clinic from the comfort of home.

This feature enables you to quickly and securely submit information regarding your health and receive a response from your provider with treatment instructions. eVisits are not currently covered by insurance and the fee will be billed to you after the eVisit is complete.

Express Care eVisits: \$20

- Send your symptoms for **common, minor health issues**.
 - **Adults (18 years old and over):**
Back pain, sinus infection, urinary tract infection (women only), and vaginal yeast infections
 - **Pediatrics (2 - 18 years old):**
Conjunctivitis (pink eye), and lice
- A Cleveland Clinic provider will respond with a diagnosis and treatment instructions within one business day.
- We are not able to prescribe controlled substances through an eVisit.
- Available for patients who are currently located in the state of Ohio and have had a visit with a Cleveland Clinic provider in the last three years.

Chronic Care Follow-up Care eVisits: \$35

- Your current provider may suggest this as an alternative to an office visit for follow-up care.
- Your established provider will respond with instructions within three business days.
 - Thyroid: \$35
 - Dermatology: \$35
 - Multiple Sclerosis: \$35
 - POTS: \$35

Tip for image upload (select eVisits only)

When labeling an image, please use the following format: The name of the body part followed by *Right* or *Left*.

For example: *Forearm Right* or *Lower Leg Left*.

Note: no more than five images can be uploaded per eVisit.