

MyChart® Your Interactive Health Record



Use this guide to learn more about the changes. For an in-depth explanation of all My**Chart** features, including how your health care provider uses the information to manage your healthcare, check out our <u>interactive tutorial</u>.

Faster App Login for Apple® devices

Users can opt to use a four-digit passcode or fingerprint Touch ID instead of their My**Chart** username and password to log in to the My**Chart** app on their Apple devices with iOS version 7 or higher. A passcode is required to log in to My**Chart** on the Apple Watch[®].



Cleveland Clinic

Additional Mobile App Features

The Schedule an Appointment feature has been updated to a more user-friendly look and feel.



Additional Ways to Access Progress Notes

To quickly navigate to your progress notes in My**Chart**, click on a **Past Appointment**, then click the **Notes** link.

Progress Notes are now also available in the downloadable Visit Summary. To download a copy of your Visit Summary, click the **floppy disk icon** and follow the instructions provided.



Updated Test Results

In the case where additional information is added to a test result, the results in My**Chart** will now indicate that they have been updated. My**Chart** users will receive an email to notify them when they have test results to review.



Questions or Concerns?

If you need assistance with your My**Chart** account, please contact Customer Support locally at **216.444.1740** or toll-free at **866.915.3383**. We're here to answer your questions about My**Chart**.



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