

MyChart Radiology results for tests performed on April 14, 2026 and beyond will include a link to the secure Agfa Xero Portal to view your images.

Images will be available when the result report is released to MyChart. It can take up to a week for imaging results and images to appear.

Important: Before starting, make sure one of the supported web browsers below is set to allow pop-ups. You will not be able to view your images if pop-ups are disabled.

- Chrome: [Block or allow pop-ups in Chrome](#)
- Edge: [Block or allow pop-ups in Edge](#)
- Firefox: [Block or allow pop-ups in Firefox](#)
- Safari/iOS: [Block or allow pop-ups in Safari/iOS](#)

Access the Image Viewer Portal

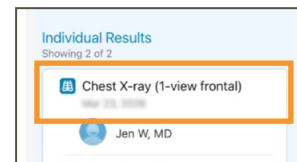
- Using a web browser, navigate to the [MyChart - Login Page](#) and log in.
 - Select **Test Results**.



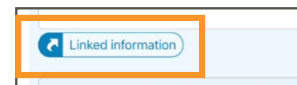
- Select one of studies listed.

Note: The following image types are not available:

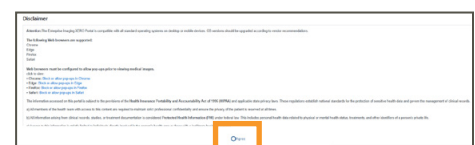
- Images prior to April 14, 2026
- OB/GYN ultrasounds
- Cardiology imaging (**Note:** Cardiac CT scans and MRIs will be available)
- Point-of-care ultrasounds
- Endoscopy images
- Non-radiology image types (i.e., photographs and videos)
- Ophthalmology images
- Images from external organizations
- Dental images



- The report will display. Scroll to select **Linked information**.



- A disclaimer will display each time you access the portal. Select **Agree** and then continue.



MyChart® Imaging Study Guide for Mobile Devices

5. A list of available imaging studies will display. Two options are available per study:

- View
- Share

The **person** icon will also display help information.

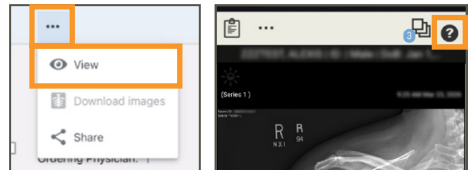


View an Image

The **View** icon displays the selected imaging study and report if applicable.

The default view is the first image in the selected study.

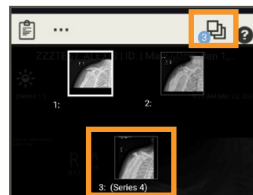
- The **question mark** displays help information.



Thumbnail View

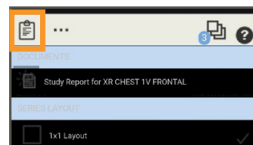
Selecting the **paper** icon displays thumbnails of every image in the selected study.

- Select the thumbnail to view a specific image.



Additional Options

Select the **clipboard** icon to view all options for the selected imaging study.



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Share an Image

Using the **Share** icon sends a link to the imaging study to the recipient via email with a specified duration the link remains valid.

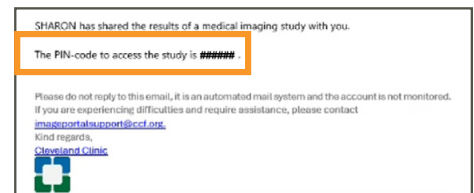
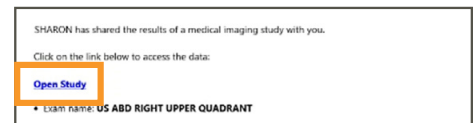
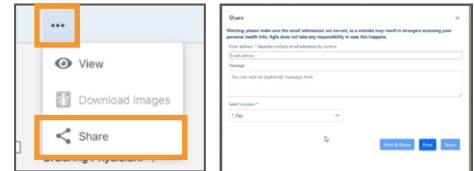
The recipient will receive two emails.

1. Select the **Open Study** link from the first email.

2. Copy the **PIN** from the second email.

3. Enter the copied **PIN**.

4. Select **Validate Access**.



Generate a QR Code to Share the Study

Patients can also print a **QR code** that will grant access to the imaging study.

• Enter the **PIN** to validate access.

