

MyChart users are now able to review standing and future orders for laboratory and radiology, located in the Upcoming Orders section of the Appointments menu in MyChart. These orders include pertinent information to help ensure you obtain the tests on time.

## Standing Order

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A **Standing Order** is a series of two or more of the same test, to be completed at a specified frequency (for example, once a month). Standing orders in MyChart include the time interval (frequency) for testing, if added by the provider, and the number of test instances remaining.

## Future Order

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A **Future Order** is a test to be completed at a later date. Future orders in MyChart include the expected date for you to complete testing.

The expected date is the first date the order is available for you to receive the test at a Cleveland Clinic location. After the expected date arrives, the future order will no longer appear in MyChart; however, the order will be available for you to complete testing for 60 days after this date.

**Please note:** Information regarding routine orders, which are orders that need to be completed within 60 days, will not appear in the upcoming orders section, but can be viewed in your after visit summary in past appointments. The test results will still be automatically released into MyChart. For example, if your provider orders a lipid panel test to be completed that week, the order will not appear in MyChart, but you will still be able to review the test results, once available.

As a standard, MyChart users receive an email notification to log in to MyChart when new test results become available. If you have any questions related to your orders, please contact your provider's office.