

MyChart<sup>®</sup>

Your Interactive Health Record

# Scheduling Appointments in My**Chart**

# Use MyChart to book appointments online with your established providers.

## How to Use Schedule My Appointment

- For providers in internal medicine, family medicine or pediatrics at any of our family health center locations and internal medicine at Main Campus.
- View the provider's open schedule or view the first available for any provider within that department
- · Choose an appointment and book it in real-time

#### Tips for When to Use Schedule My Appointment

- · Yearly physical exams
- Non-urgent office visits

### How to Use Request an Appointment

- · For all Cleveland Clinic providers, including specialists
- Select your preferred dates and times, or request the first available appointment
- An appointment scheduler will book the appointment and send a secure message in MyChart with the appointment details

#### Tips for When to Use Request an Appointment

- · A non-urgent office visit to address multiple concerns
- · Emergency room and hospital follow-up visits
- · Yearly physical exams

\*Established provider: A provider you have seen within the last fifteen months.

| Choose an Appointment Time Slot |   |  |  |   |  |
|---------------------------------|---|--|--|---|--|
|                                 | Reason for visit: Office Visit  |  |  |   |  |
|                                 | Instructions  |  |  |   |  |
|                                 | Choose the desired time slot     Click Continue to view the complete appointment information     To view more time slot click Next Times arrow     Click Back to change the date and time range |  |  |   |  |
|                                 | Note: Physicals will be scheduled with your primary care physician.   |  |  |   |  |
|                                 | Note: Physicals will be scheduled with your p   | orimary care physician.                        |  |   |  |
|                                 | Note: Physicals will be scheduled with your p<br>Date/Time  | orimary care physician.<br>Providers/Resources | Department                                     | Location  |  |
| 0                               |   | , .,   | Department<br><u>Family</u><br><u>Medicine</u> | Location<br>FHC Avon (West -<br>Lorain)         |  |
| 0                               | Date/Time<br>Wednesday September 24, 2014   | Providers/Resources                            | <u>Family</u><br><u>Medicine</u>               | FHC Avon (West -                                |  |
| 0                               | Date/Time<br>Wednesday September 24, 2014<br>9:40 AM<br>Tuesday September 30, 2014 9:20   | Providers/Resources<br>MyChart Provider, MD    | Family<br>Medicine<br>Family                   | FHC Avon (West -<br>Lorain)<br>FHC Avon (West - |  |

| Reque   | est an Appointment  |  |  |  |
|---|---|--|--|--|
|   |   |  |  |  |
|   | intment, use the pulldown menu to choose the provider you would like to see, select |  |  |  |
| a preferred date and ti   | me range, and enter the reason for the visit.                                       |  |  |  |
| 👽 You will need to ca   | all your physicians office for an appointment if:                                   |  |  |  |
| <ul> <li>Your need is urgent</li> </ul>   |   |  |  |  |
|   | an 3 years since your last visit  |  |  |  |
|   |   |  |  |  |
| If you are experience<br>911.   | ing chest pain, shortness of breath, or a life or limb threatening emergency, call  |  |  |  |
| 911.  |   |  |  |  |
|   |   |  |  |  |
| Need help paying your medical bills? Call 866.621.6385 or go to <u>www.ccf.org/financialassistance</u> for<br>information on our financial assistance policy. |   |  |  |  |
| iniurmation on our financial assistance policy.   |   |  |  |  |
|   |   |  |  |  |
|   | ****  |  |  |  |
|   | * Indicates a required field  |  |  |  |
| From:   | Mitch MyChart Patient   |  |  |  |
|   |   |  |  |  |
| * Request with:   | Provider, MyChart (FAMP FHC AVON)   |  |  |  |
| * Preferred dates:  |   |  |  |  |
| Preferred dates:  | August • 16 • 2014 • through September • 16 • 2014 •                                |  |  |  |
| * Preferred times:  | Mon Tues Wed Thur Fri   |  |  |  |
|   | Early morning (before 10 a.m.)  |  |  |  |
|   | Late morning (10 a.mnoon)   |  |  |  |
|   | Early afternoon (noon-2 p.m.)   |  |  |  |
|   | Late afternoon (2-5 p.m.)   |  |  |  |
|   | No preference, first available appointment  |  |  |  |
|   |   |  |  |  |
| * Reason for Visit:   |   |  |  |  |
|   |   |  |  |  |
|   |   |  |  |  |

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